



## How does Planning, Development & Inspection Services Continue During Covid-19?

Southeast Regional Service Commission remains committed to delivering services while maintaining measures to provide a safe and healthy environment for staff, our municipal and Provincial partners and our clients. Although direct contact will be restricted at this time, we are overcoming this challenge with a few modifications from how the service would traditionally be delivered.

The following measures have been put in place for continued service delivery:

- ✓ Staff are working remotely to continue to process all requests and answer your planning and development questions.
- ✓ Anyone wishing to seek services or ask general questions can continue to do so through phone, email or fax.
- ✓ Information is preferred to be submitted electronically – This allows for quick and easy distribution of information among necessary staff and further reduces delays in the process
- ✓ Permits and approvals will be issued electronically and emailed. Those that cannot be processed through email will be mailed through Canada Post or by other arrangements made in consultation with the individual client and staff.
- ✓ For those that are unable to submit electronic information, the Moncton, Sackville and Shediac Planning and Development offices will remain as a document drop-off and pick-up location ONLY – Please call the office to arrange drop-off and pick-ups before doing so.

As many traditional service delivery methods have been impacted by restrictions surrounding social contact, we would like to reassure you that we are continuing to work towards improving and finding solutions to these restrictions. Regular updates will be provided as we modify and improve our service delivery.

